

# BUSINES MASTERY VIRTUAL

## 1. Terms and Conditions

(a) You are entering into a transaction (the **Transaction**) with Success Resources Australia PTY LTD (herein after referred to as 'SRA') to purchase An event known as the Business Mastery Virtual provided to you by Robbins Research International (RRI), entitling you to the inclusions set out in section 3 below.

(b) By proceeding with the Transaction and making a payment, you confirm that you:

(i) have read, understood, and agree to these terms and conditions.

(ii) agree to the privacy policy of SRA – <https://success-resources.com.au/privacy-policy.html>

(ii) agree that whilst the advertised line up & agenda is correct at release, it is subject to change without notice and that you will have no claim against SRA either for a refund or for any other claim whatsoever.

## 2. Payment

(a) You agree:

(i) to pay SRA in full, when placing an order to purchase Inspire & Succeed.

(ii) until payment has been completed in full, you will not be entitled (nor able) to receive any of the inclusions associated with your purchase of Business Mastery Virtual

(b) All pricing is in Australian Dollars and includes local taxes.

## 3. Business Mastery Virtual Inclusions

(i) Access to Business Mastery Virtual

(ii) Online Business Mastery Workbook

(iii) Online Business Mastery Swag Bag

## 4. Requirements of Purchase

(a) A name, contact number, email address & postal address will be required for the purchase

(b) Attendee information must be provided at least 7 days in advance of Business Mastery Virtual

(c) Access to the internet

## 5. Cancellation Rights

(a) Note that there is no cooling-off period and payment for a Transaction is not refundable.

(b) If Business Mastery Virtual is postponed for any reason, your inclusions will apply to the rescheduled event

(c) If Business Mastery Virtual is cancelled for any reason, you will be entitled to a refund of the Business Mastery Virtual purchase but will have no other claim of any nature arising out of such cancellation.

(d) Inclusions not used are not able to be swapped or exchanged for credit.

(e) If you purchase Business Mastery Virtual via the telephone, you will have 10 business days from the date of purchase to cancel your purchase & obtain a full refund. Requests must be made in writing to [info.au@srglobal.com](mailto:info.au@srglobal.com) for a refund to be considered.

(f) Should you qualify for a refund, the amount will be refunded within 30 business days from cancellation.

## 6. Business Mastery Virtual Resale

(a) The re-advertisement or re-sale of Business Mastery Virtual inclusions is strictly forbidden.

(b) If any inclusions of Business Mastery Virtual are found to be re-advertised or for re-sale SRA reserves the right to cancel all inclusions with no refund provided.

(c) Only purchases made directly through SRA for Business Mastery Virtual will be guaranteed access to the inclusions listed in section 3.

Scalping warning: The resale of inclusions in certain circumstances is governed by ticket sales legislation and may attract criminal penalties.

## 7. Force Majeure

(a) If Business Mastery Virtual has to be re-scheduled, postponed or cancelled as a result of an act of God, Government legislation, public health orders, an inevitable accident, power cut, fire, blackout, flood, COVID-19, pandemic, injury, death or any other calamity, or if by reason of strikes, or lockouts, or any other events beyond the direct control of either party, SRA reserves the right to postpone and reschedule Business Mastery Virtual and the provisions of section 5(b) or 5(c), as the case may be, will apply.

(b) SRA & RRI reserves the right to alter the speakers and amend the agenda due to circumstances outside of its control.

(c) SRA will not be liable in any manner whatsoever for any cancellation or postponement of the Business Mastery Virtual because of Force Majeure or a change of date or amendment to the agenda arising out of this clause 7.

## **8. Privacy and your security:**

- (a) SRA will collect personal information including but not limited to name, contact details, email address and postal address. This information will only be shared with approved partners to provide access to Business Mastery Virtual and enhance your Business Mastery Virtual experience.
- (b) You acknowledge and agree that SRA may disclose and use your personal information in accordance with the SRA privacy policy available at <https://success-resources.com.au/privacy-policy.html>
- (c) Should you not wish to appear in any promotional or marketing materials you must notify us via [info.au@srglobal.com](mailto:info.au@srglobal.com) before the date of Business Mastery Virtual.

## **9. Filming:**

- (a) You acknowledge and agree that portions of the Business Mastery Virtual may be recorded, and that RRI shall own any recordings that can be used at their discretion for promotional or marketing purposes.
- (b) You agree not to record any part of Business Mastery Virtual. Failure to comply with this directive could lead to your participation in Business Mastery Virtual being revoked with no refund or credit being provided.
- (c) You may not use recordings from Business Mastery Virtual for commercial purposes without the prior written consent of SRA & RRI which may be withheld in our absolute discretion.
- (d) Without derogating from the above, materials distributed by SRA & RRI as part of Business Mastery Virtual may not be distributed or re-produced.

## **10. Inspire & Succeed Information**

- (a) All notices or other communications must be made to [info.au@srglobal.com](mailto:info.au@srglobal.com)
- (b) to prevent exposure to possible adult themes and/or use of adult language (including obscenities) we recommend that persons under age 16 do not attend Business Mastery Virtual.
- (c) All event content is in English, and no translation is provided.
- (d) Speakers will appear at different times and not the full duration of Business Mastery Virtual
- (e) One invoice is generated per order and communication is solely with the buyer of Business Mastery Virtual until guest details (with an instruction to communicate with any guest) are provided.
- (f) Access to Business Mastery Virtual will be emailed out approximately 2 weeks prior to Business Mastery Virtual start date.
- (g) If you have any special access requirements, please email [info.au@srglobal.com](mailto:info.au@srglobal.com) with your requirements.
- (h) Tickets to Business Mastery Virtual are unable to be transferred to an alternative date or services offered by SRA or RRI.
- (i) All attendees must act and behave in a respectful way to fellow attendees, staff, and speakers. Failure to do so may result in removal from Business Mastery Virtual without a refund provided.

## **12. Disclosure:**

- (a) Any views expressed by or the content of any presentation of any speaker or panelist at or in connection with Business Mastery Virtual does not represent (and must not be construed as) the views of SRA or RRI. SRA and RRI will not be liable for any loss, damage or emotional suffering caused by any such views or content.
- (b), you acknowledge that any financial views expressed are the views of the presenter and should not be acted upon unless and until you have received professional advice in relation thereto. Any decision made by you because of anything heard, read, or otherwise learnt by you at Business Mastery Virtual is an exercise of your own judgment and not attributable to SRA in any manner whatsoever.
- (c) Success Resources Australia Pty Ltd takes no responsibility and provides no guarantees for the results achieved using the learning material provided during Business Mastery Virtual

## **13. General**

- (a) These Terms shall in respects be governed by the laws of New South Wales, Australia. You submit to the exclusive jurisdiction of the courts in New South Wales to determine any matter or dispute which arises under these Terms.
- (b) This agreement constitutes the entire agreement between the parties. Any prior arrangements, agreement, representations, or undertakings are superseded.

## **14. Satisfaction Guarantee**

- (a) To qualify for the money back satisfaction guarantee, you must register and attend day one and day two Business Mastery Virtual.
- (b) The money back guarantee is available to attendees of Business Mastery Virtual during the meal break on day 2 of Business Mastery Virtual only. Requests made outside of these times stated will not be provided with a money back guarantee

(c) To activate the money-back satisfaction guarantee, the attendee must request to speak to a Tony Robbins trainer through the provided customer service link on the event dashboard for Business Mastery Virtual, complete the required online form. If after this conversation the attendee still wishes to activate the money-back satisfaction guarantee, then they must immediately exit the Business Mastery Virtual. If this process is not adhered to then no money-back satisfaction guarantee will be provided.

(d) If you do qualify for the money back satisfaction guarantee a refund will be equivalent to the monies received from the purchaser for the seminar, minus any handling, processing, and booking fees. The remaining balance will be paid to the purchaser of the ticket within 30 working days from the conclusion of Business Mastery Virtual.

(e) If you have made your payment using a separate third party to Success Resources Australia, your refund will be processed directly through this provider. Please note that any fees charged by the third party provider will be deducted from the total amount refunded to the purchaser within 30 working days from the conclusion of Business Mastery Virtual.

(f) Complimentary and bonus tickets for Business Mastery Virtual are exempt from the money back satisfaction guarantee

(g) If you qualify for and are to receive a money back guarantee, any complimentary tickets and bonuses not yet issued as a part of your Business Mastery Virtual program become null and void.

(h) If you qualify for and are to receive a money back guarantee, any complimentary tickets and bonuses already issued as a part of your Business Mastery Virtual program will have \$1000 (aud) per ticket deducted from the total amount returned to you.

(i) For multiple or Group ticket purchases for Business Mastery Virtual, each ticket holder must activate the money back satisfaction guarantee by following term 25. The money back satisfaction guarantee can not be activated by anyone other than the name on the ticket. The funds will be returned to the purchaser of the ticket and not the guest attendee.

Presented by:

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